

Terms of Payment

Last updated: January 29, 2025

1. Payment Plans

Fill Wise offers subscription-based access to our AI-powered form filling service. The current subscription plans and pricing are available within the Chrome extension interface. We reserve the right to modify, change, or update our pricing at any time, with notice to our users.

2. Subscription Terms

2.1. Billing Cycle

- Subscriptions are billed in advance on a recurring basis
- You will be notified of any price changes before they take effect
- The billing period may be monthly or annual, depending on your selected plan

2.2. Auto-Renewal

- Subscriptions automatically renew unless cancelled before the renewal date
- You can cancel your subscription at any time through your account settings
- No refunds are provided for partial subscription periods

3. Payment Processing

3.1. Payment Methods

Fill Wise accepts payments through:

- Credit Cards
- Debit Cards
- Other payment methods as indicated in the extension

3.2. Security Guarantee

- All payment information is processed through secure payment gateways
- We use SSL encryption technology for data transmission
- Payment processing complies with PCI DSS standards
- We do not store your complete credit card information on our servers

4. Security Measures

4.1. Data Protection

- All payment-related information is encrypted during transmission
- Personal and payment information is processed through secure protocols
- We implement industry-standard security measures to protect your data

4.2. Transaction Security

- Payments are processed through certified payment processors
- Additional authentication may be required for certain transactions
- All transactions are monitored for suspicious activity

5. Refund Policy

5.1. Eligibility for Refunds

Refunds may be issued in the following cases:

- Technical issues resulting in double charging
- Service unavailability during the paid period
- Unauthorized transactions

5.2. Refund Process

- Refund requests must be submitted to fillwisse@gmail.com
- Include your order details and reason for the refund
- Refunds are processed through the original payment method
- Processing time may vary depending on your payment provider

6. Price Changes

6.1. Notification

- Users will be notified of any price changes via email
- Price changes will take effect at the next billing cycle
- Existing subscriptions will maintain their current price for the remainder of the billing period

6.2. User Rights

- Users have the right to cancel their subscription before any price change takes effect
- Continuing to use the service after a price change constitutes acceptance of the new pricing

7. Payment Disputes

7.1. Resolution Process

- Payment disputes should be reported to fillwissse@gmail.com
- Include relevant transaction details and supporting documentation
- We aim to resolve all disputes within 5 business days

7.2. Unauthorized Charges

- Report unauthorized charges immediately
- We will investigate and take appropriate action
- Your payment provider's fraud protection policies may also apply

8. Contact Information

For any payment-related inquiries, please contact us at: fillwissse@gmail.com Filipp Nekhaev
Barcelona, Carrer del Madrazo 9 1-1B

9. Changes to Terms

We reserve the right to modify these Terms of Payment at any time. Users will be notified of any changes via email and/or through the extension interface.